Indicators

G4-SO1

PERCENTAGE OF OPERATIONS WITH IMPLEMENTED LOCAL COMMUNITY ENGAGEMENT, IMPACT ASSESSMENTS, AND DEVELOPMENT PROGRAMS

a. Report the percentage of operations with implemented local community engagement, impact assessments, and development programs, including the use of:
   • Social impact assessments, including gender impact assessments, based on participatory processes
   • Environmental impact assessments and ongoing monitoring
   • Public disclosure of results of environmental and social impact assessments
   • Local community development programs based on local communities' needs
   • Stakeholder engagement plans based on stakeholder mapping
   • Broad based local community consultation committees and processes that include vulnerable groups
   • Works councils, occupational health and safety committees and other employee representation bodies to deal with impacts
   • Formal local community grievance processes

GUIDANCE

Relevance

A key element in managing impacts on people in local communities is assessment and planning in order to understand the actual and potential impacts, and strong engagement with local communities to understand their expectations and needs. There are many elements that can be incorporated into engagement, impact assessments, and development programs. This Indicator seeks to identify which elements have been consistently applied, organization-wide.

Engagement, impact assessments, and development programs, combined with the consistency of their application, provide insight into the overall quality of an organization's efforts, as well as its degree of follow-up on policy or policies.

Compilation

Identify the total number of operations. The total number of operations matches the operations reported in G4-9.

Identify organization-wide local community engagement, impact assessments, and development programs including the use of:
• Social impact assessments, including gender impact assessments, based on participatory processes
• Environmental impact assessments and ongoing monitoring
• Public disclosure of results of environmental and social impact assessments

• Local community development programs based on local communities' needs
• Stakeholder engagement plans based on stakeholder mapping
• Broad based local community consultation committees and processes that include vulnerable groups
• Works councils, occupational health and safety committees and other employee representation bodies to deal with impacts
• Formal local community grievance processes

Identify the total number of operations that have undertaken organization-wide local community engagement, impact assessments, and development programs.

Using this information, calculate the percentage of operations with implemented local community engagement, impact assessment, and development programs.

Definitions

See Glossary in *Implementation Manual*, p. 244
• Community development program
• Local community
• Vulnerable groups

⬇ **G4-SO1 CONTINUED**

Documentation sources

Potential sources of information for this Indicator include:

- Public consultation and consultation plans
- Agenda and meeting reports of works councils, occupational health and safety committees and other employee representation bodies
- Baseline studies – such as socio-economic, health, environment, cultural studies
- Social impact assessments
- Gender impact assessments
- Health impact assessments
- Environmental impact assessments
- Social action plans
- Resettlement action plans
- Community development plans
- Grievance or complaints mechanisms
- Documents held in community information centers